



Refund Policies

Telephone & High Speed Internet Service

- Refunds due are based on prorated service.

Dialup Internet Service

- Refunds are based on a monthly basis.

Website & Graphic Design Services

- A 50% refund will be remitted up to 90 days from the contracted date.
- Refund amounts are based on the total contract amount.
- No refunds will be provided for cancellation requests anytime after 90 days and the total contract price will be due to Sytek.
- Termination of the agreement must be submitted in writing before a refund will be provided.